

# Poster # 30



# Collaboration and Caring: Establishing Organization-wide Interdisciplinary Tactics for a New Gender Affirming Surgeries Service Line

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## Background/ Needs Assessment

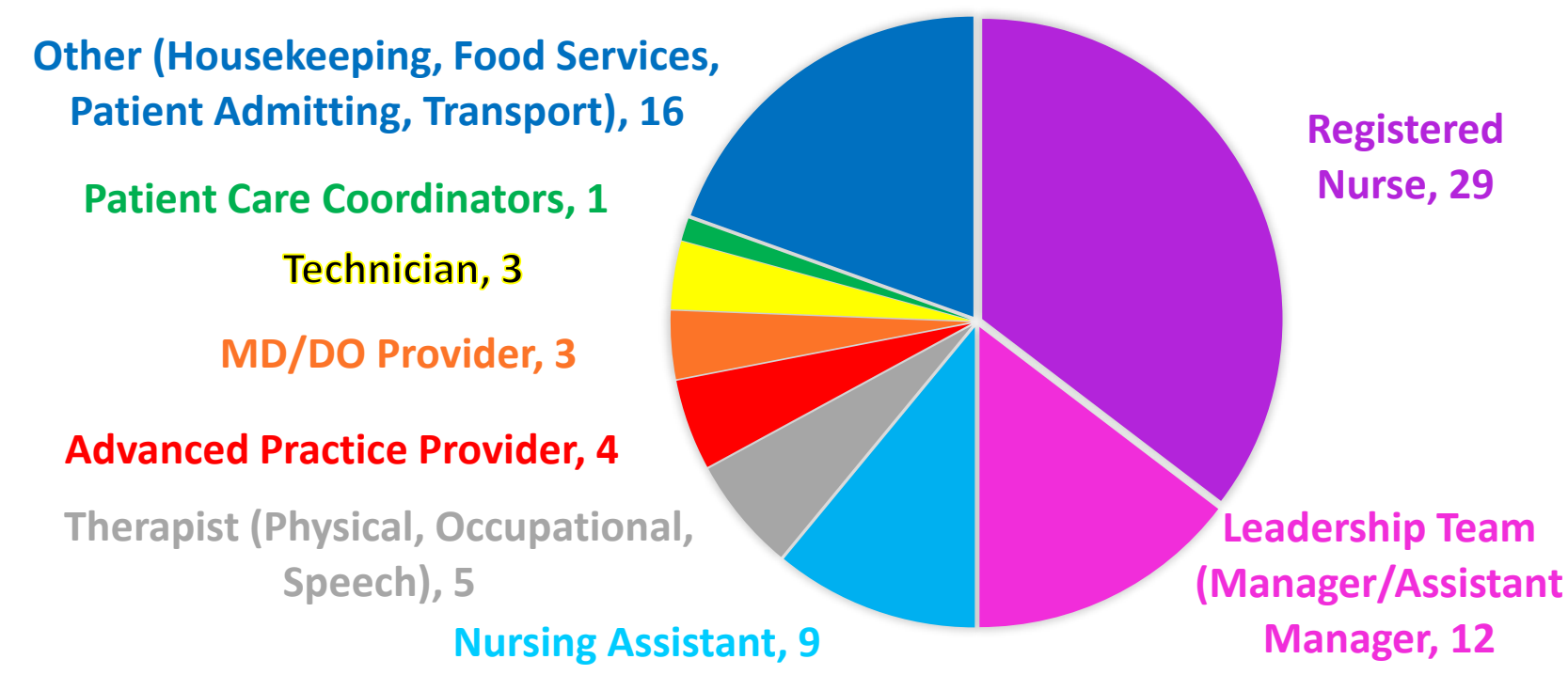
- New Service Line:
  - Gender Affirming Vagino- and Vulvoplasties
- Limited LGBT trained staff
- Electronic Health Record (EHR) Sexual Orientation Gender Identity (SOGI) information lacking
- Partnered with LGBT Experts
- Rounded in pertinent patient care areas
- Needs identified:
  - Patient/Staff Education
  - EHR improvements
  - Temporary Workarounds

## Goal

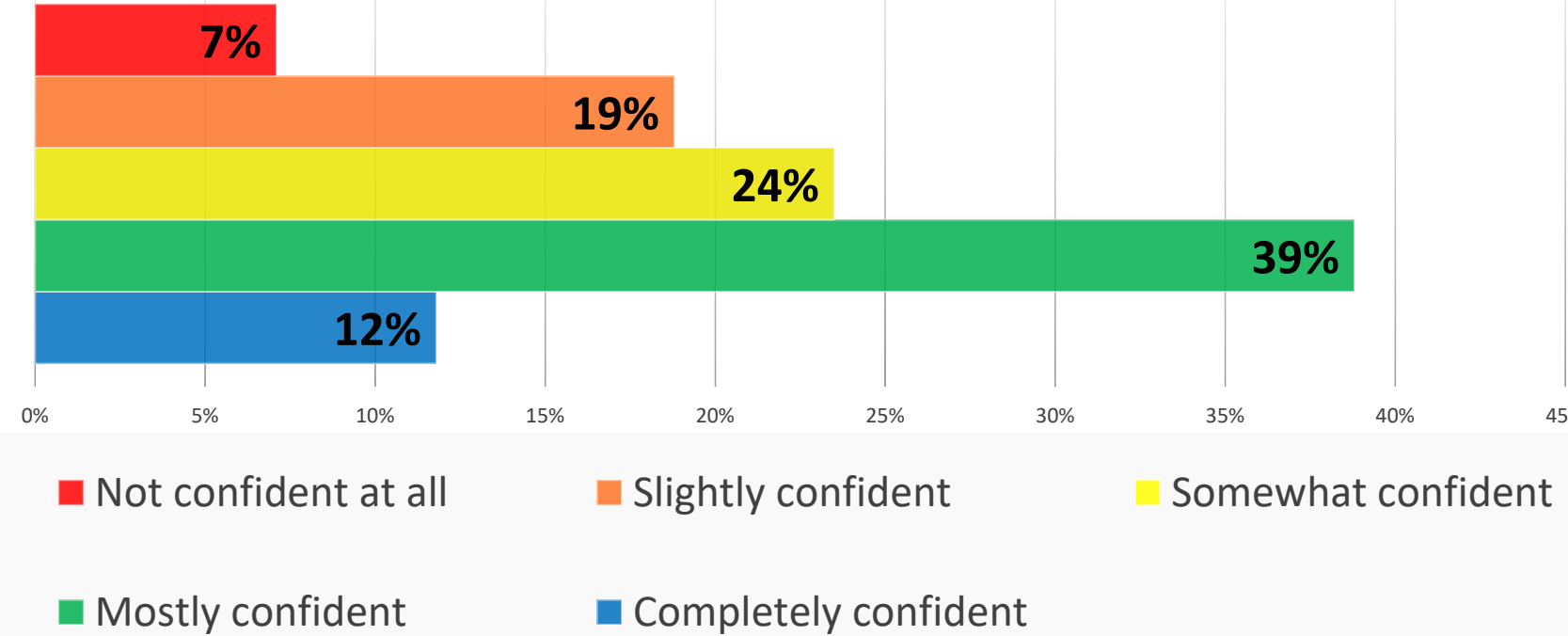
Create a safe, gender-affirming environment for a new surgical service line

## Pre-Education Survey

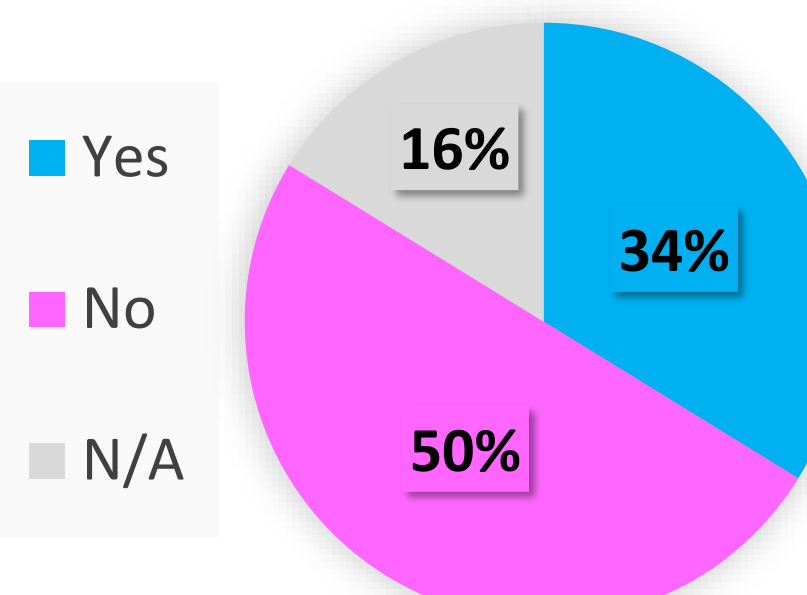
What is your role?



I feel confident in my ability to provide gender affirming care for transgender and gender diverse individuals.



I learned how to care for transgender and gender diverse individuals during my academic training.



## Service Line Implementation

### Gender Affirmation System Improvements

**SHE**  
(SHE/HER/HERSELF)  
OR  
**THEY**  
(THEY/THEM/THEIR/THEMSELVES)

FIRST NAME

**Cherry, George**  
Male 44 Y, 8/4/1979  
MRN: 10056729  
Bed: B2 Training Bed  
Location: TEST DEPARTMENT  
Code: Not on file

**Cherry, George** (Legal Name)  
Pronouns: she/her/hers  
44 Y, 8/4/1979  
Gender identity: Transgender Female  
Legal sex: Male  
Sex assigned at birth: Male

**PRODTEST-EPIC, BOB**  
MRN: 23090483  
DOB: 01/01/1950  
CSN: 131261987018

Gender Removed

**STOP**  
All staff and visitors must check in with the front desk.

**PLEASE CHECK WITH CARE TEAM BEFORE ENTERING.**

### Patient Information

#### Patient Education Guides

### Staff Information

#### Post-Op Care Pathway

### Patient's Milestone Tracker

Date	Date	Date	Date	Date	Date	Date
Day 0 (day of surgery)	Day 1	Day 2	Day 3	Day 4	Day 5	Day 6/7
Pain Control Plan	Pain Control Plan	Pain Control Plan	Pain Control Plan	Pain Control Plan	Pain Control Plan	Pain Control Plan
Bed Rest	Bed Rest	Walk	Walk	Walk	Walk	Walk
NO sitting until bolter dressing removed	Standing with Assistance	NO sitting	NO sitting	NO sitting	NO sitting	NO sitting
SCDs on continuously	SCDs while in bed	SCDs while in bed	SCDs while in bed	SCDs while in bed	SCDs while in bed	SCDs while in bed
Surgery Site Care	Surgery Site Care	Surgery Site Care	Surgery Site Care	Surgery Site Care	Surgery Site Care	Surgery Site Care

### Order Sets

### Semi-Private Rooming Algorithm

```

    graph TD
      A{Transgender/non-binary patient needs admission into inpatient unit with shared rooms} --> B{Does patient have medical condition requiring private room?}
      B -- No --> C{Is a private room available?}
      B -- Yes --> D{Can a shared room be blocked?}
      C -- No --> E{Room patient in private room}
      C -- Yes --> F{Prioritize patient for private room}
      D -- No --> G{Room patient with extra bed(s) blocked}
      D -- Yes --> H{Room patients with aligned gender identities}
    
```

## 3-month Post Implementation

April 2023-present: 6 patients

What is your role?

I feel confident in my ability to provide gender affirming care for transgender and gender diverse individuals.

## Feedback

**Patient**  
"I've waited 50 years for this surgery, it's been a dream come true...I honestly can't think of anything that could have been done better or would change...it's been the best care of my life. Thank you!"

**Staff**  
"I now feel like I treat these patients like I do every other patient."  
"This has been so rewarding. I'm normally taking care of patients who are dying. This is helping people live!"

## Next Steps

- Expanding to additional units
- Enterprise-wide
  - Training (unit champion model)
  - EHR changes
  - Inclusive wristband

## Acknowledgements

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## References

Available on request.